National University of Singapore NUS Business School Department of Management and Organisation

Module: MNO1001X Management and Organization / MNO1706X Organizational Behavior

Session: Semester 1, AY2021/22

Instructor: Lowe Joo Yong jooyong@nus.edu.sg

Module Description:

This module provides students with a systematic study of behaviors and attitudes of people in organizations. Through a variety of theories and frameworks, students will develop an understanding of why people feel and behave the way they do in organizations. Factors that influence organizational members and the processes through which they exert influence will be examined. The knowledge gained will provide guidance in decision-making that affects behaviors of organizational members.

Major topics covered include Individual Behaviors and Processes, Social and Group Processes, Leadership and Influence Processes and Organizational Processes.

Learning Outcomes:

- To gain an understanding of behaviors and attitudes within organizations
- To appreciate the interpersonal processes central to all organizations
- To develop the ability to influence behaviors and attitudes in organizations

Modes of Teaching and Learning:

NB: As we are in the midst of a pandemic, the teaching approaches may change as and when there might be new guidelines issued due to the changing situation.

The module will be conducted using the lecture-tutorial format:

Lecture : 2 hours every week

• Tutorials: 2 hours every alternate week

Lecture

Tutorial in-class discussions Online learning via Luminus Case discussions Videos

Oral presentations and written assignments

Test

Syllabus:

Key topics include:

Individual Behaviors and Processes

- Personality, Values, Perception and Motivation

Social and Group Processes

- Groups, Decisions, and Managing Conflict

Leadership and Influence Processes

- Leadership and Power

Organizational I	Processes
------------------	-----------

- Organizational Culture and Managing Change

Text:

Lim, G. S., Chia, Audrey, Wu, P. C., Griffin, R. W., Phillips, J. M., & Gully, S. M. (2019). Organizational Behavior: An Asian Perspective. Singapore: Cengage Learning Asia. ISBN: 978-981-4846-88-2.

Assessment (%):

CA1 Subject Pool Exercise 10%
CA2 Class participation 20%
CA3 Test 30%
CA4 Project Work 40%

*Final test is <u>tentatively</u> scheduled on <u>2 November 2021</u> during lecture hours. As we are in the midst of a pandemic, things might change and so please stay updated for any changes to the test and other assessments.

ACADEMIC HONESTY & PLAGIARISM

Academic integrity and honesty is essential for the pursuit and acquisition of knowledge. The University and School expect every student to uphold academic integrity & honesty at all times. Academic dishonesty is any misrepresentation with the intent to deceive, or failure to acknowledge the source, or falsification of information, or inaccuracy of statements, or cheating at examinations/tests, or inappropriate use of resources.

Plagiarism is 'the practice of taking someone else's work or ideas and passing them off as one's own' (The New Oxford Dictionary of English). The University and School will not condone plagiarism. Students should adopt this rule - You have the obligation to make clear to the assessor which is your own work, and which is the work of others. Otherwise, your assessor is entitled to assume that everything being presented for assessment is being presented as entirely your own work. This is a minimum standard. In case of any doubts, you should consult your instructor.

Additional guidance is available at:

http://www.nus.edu.sg/registrar/adminpolicy/acceptance.html#NUSCodeofStudentConduct

Online Module on Plagiarism:

http://emodule.nus.edu.sg/ac/